

Account Information Service Errors

Account Information Service (AIS)

Error Type	API Endpoint	Error Code	HTTPS Status	Situations in which used	Error Message
Consents	POST /account-access-consents	"UK.OBIE.UnexpectedError"	500 Internal Server Error	Intent structure is not in a current version (for example previous version)	{ "Id": "ca0d4e52-78af-43ea-83d6-49e229afdef5", "Code": "500", "Message": "Internal Server Error", "Errors": [{ "ErrorCode": "UK.OBIE.UnexpectedError", "Message": "Request failed unexpectedly" }] }
Consents	POST /account-access-consents	"UK.OBIE.Field.Invalid"	400 Bad Request	Validation of fetched intent fails	{ "Id": "dc85c3d8-682a-4966-bca0-98db10f3ae33", "Code": "400", "Message": "Bad Request", "Errors": [{ "ErrorCode": "UK.OBIE.Field.Invalid", "Message": "Invalid field value", "Path": "#" }] }
Consents	POST /account-access-consents	"UK.OBIE.Field.Invalid"	400 Bad Request	Requested intent does not have listed at least one permission	N/A
Consents	POST /account-access-consents	"UK.OBIE.Field.InvalidDate"	400 Bad Request	Transaction dates are incorrect ('from' date after 'to' date)	{ "Id": "13df88ce-e163-4bbc-b26d-e9a2e4fa6492", "Code": "400", "Message": "Bad Request", "Errors": [{ "ErrorCode": "UK.OBIE.Field.InvalidDate", "Message": "Invalid date value", "Path": "#/Data/TransactionFromDateTime" }, { "ErrorCode": "UK.OBIE.Field.InvalidDate", "Message": "Invalid date value", "Path": "#/Data/TransactionToDateTime" }] }
Consents	GET /account-access-consents/{ConsentId}	"UK.OBIE.Resource.NotFound"	400 Bad Request	Consent does not exist or is already deleted	{ "Id": "f0c834e8-564c-4e4a-9306-b81beb56341c", "Code": "400", "Message": "Bad Request", "Errors": [{ "ErrorCode": "UK.OBIE.Resource.NotFound", "Message": "Resource not found" }] }

Consents	GET /account-access-consents/{ConsentId}	"UK.OBIE.UnexpectedError"	502 Bad Gateway	Cannot connect to a consent store	N/A
Consents	GET /account-access-consents/{ConsentId}	"UK.OBIE.Field.Invalid"	400 Bad Request	Type of intent is different than the expected type	N/A
Consents	DELETE /account-access-consents/{ConsentId}	"UK.OBIE.Field.Invalid"	400 Bad Request	Consent does not exist or is already deleted	{ "Id": "4dd5f52e-0563-475c-8648-53fadfbff183", "Code": "400", "Message": "Bad Request" }
Accounts	GET /accounts	N/A	403 Forbidden	PSU has revoked consent access on the ASPSP dashboard or consent has expired	N/A
Accounts	GET /accounts	N/A	403 Forbidden	1. TPP does not have a consent authorisation for the AccountId 2. Consent permission mismatch	N/A
Accounts	GET /accounts	"UK.HSBC.FailedEligibilityCheck "	401 Unauthorized	Account eligibility check failed	N/A
Accounts	GET /accounts	"UK.OBIE.UnexpectedError"	500 Internal Server Error	Failed to call PAPI \ PAPI response is not set \ line of business is not set \ Self link is not set	Id: "63cf402b-3f67-48fe-8126-c1983d62a3a9", "Code": "500", "Message": "Internal Server Error", "Errors": [{"ErrorCode": "UK.OBIE.UnexpectedError", "Message": "Request failed unexpectedly"}]}
Accounts	GET /accounts/{AccountId}	N/A	403 Forbidden	PSU has revoked consent access on the ASPSP dashboard	N/A
Accounts	GET /accounts/{AccountId}	N/A	403 Forbidden	1. TPP does not have a consent authorisation for the AccountId 2. Consent permission mismatch	N/A
Accounts	GET /accounts/{AccountId}	"UK.HSBC.FailedEligibilityCheck "	401 Unauthorized	Account eligibility check failed	N/A
Balances	GET /accounts/{AccountId}/balances	N/A	403 Forbidden	PSU has revoked consent access on the ASPSP dashboard or consent has expired	N/A
Balances	GET /accounts/{AccountId}/balances	N/A	403 Forbidden	1. TPP does not have a consent authorisation for the AccountId 2. Consent permission mismatch	N/A
Balances	GET /accounts/{AccountId}/balances	"UK.HSBC.FailedEligibilityCheck "	401 Unauthorized	Account eligibility check failed	N/A
Transactions	GET /accounts/{AccountId}/transaction	N/A	403 Forbidden	PSU has revoked consent access on the ASPSP dashboard or consent has expired	N/A
Transactions	GET /accounts/{AccountId}/transaction	N/A	403 Forbidden	1. TPP does not have a consent authorisation for the AccountId 2. Consent permission mismatch	N/A
Transactions	GET /accounts/{AccountId}/transaction	"UK.HSBC.FailedEligibilityCheck "	401 Unauthorized	Account eligibility check failed	N/A
Transactions	GET /accounts/{AccountId}/transaction	"UK.OBIE.Field.InvalidDate"	400 Bad Request	1. FromBookingDateTime is after toBookingDateTime (query params in request). 2. Transactions dates are in invalid format	Message: "Invalid date value"
Beneficiaries	GET /accounts/{AccountId}/beneficiaries	N/A	403 Forbidden	PSU has revoked consent access on the ASPSP dashboard or consent has expired	N/A
Beneficiaries	GET /accounts/{AccountId}/beneficiaries	N/A	403 Forbidden	1. TPP does not have a consent authorisation for the AccountId 2. Consent permission mismatch	N/A
Beneficiaries	GET /accounts/{AccountId}/beneficiaries	N/A	403 Forbidden	Third Party trying to access restricted endpoints after 60 minutes of SCA	N/A
Beneficiaries	GET /accounts/{AccountId}/beneficiaries	"UK.HSBC.FailedEligibilityCheck "	401 Unauthorized	Account eligibility check failed	N/A
Beneficiaries	GET /accounts/{AccountId}/beneficiaries	UK.OBIE.unexpectedError	403	TPP service has been opted out for the customer	Failed eligibility check
Beneficiaries	GET /accounts/{AccountId}/beneficiaries	UK.OBIE.unexpectedError	403	Requested debit account does not have necessary entitlement	Failed eligibility check
Direct Debits	GET /accounts/{AccountId}/direct-debits	N/A	403 Forbidden	PSU has revoked consent access on ASPSP dashboard or consent has expired	N/A
Direct Debits	GET /accounts/{AccountId}/direct-debits	N/A	403 Forbidden	1. TPP does not have a consent authorisation for the AccountId 2. Consent permission mismatch	N/A
Direct Debits	GET /accounts/{AccountId}/direct-debits	N/A	403 Forbidden	Third Party trying to access restricted endpoints after 60 minutes of SCA	N/A
Direct Debits	GET /accounts/{AccountId}/direct-debits	"UK.HSBC.FailedEligibilityCheck "	401 Unauthorized	Account eligibility check failed	N/A
Standing Orders	GET /accounts/{AccountId}/standing-orders	N/A	403 Forbidden	PSU has revoked consent access on ASPSP dashboard or consent has expired	N/A

Standing Orders	GET /accounts/{Accountid}/standing-orders	N/A	403 Forbidden	1. TPP does not have a consent authorisation for the AccountId 2. Consent permission mismatch 3. Scope mismatch 4. Client ID is not present in the request	N/A
Standing Orders	GET /accounts/{Accountid}/standing-orders	N/A	403 Forbidden	Third Party tries to access restricted endpoints after 60 minutes of SCA	N/A
Standing Orders	GET /accounts/{Accountid}/standing-orders	"UK.HSBC.FailedEligibilityCheck "	401 Unauthorized	Account eligibility check failed	N/A
Scheduled Payments	GET /accounts/{Accountid}/scheduled-payments	N/A	403 Forbidden	PSU has revoked consent access on ASPSP dashboard or consent has expired	N/A
Scheduled Payments	GET /accounts/{Accountid}/scheduled-payments	N/A	403 Forbidden	1. TPP does not have a consent authorisation for the AccountId 2. Consent permission mismatch	N/A
Scheduled Payments	GET /accounts/{Accountid}/scheduled-payments	N/A	403 Forbidden	Third Party tries to access restricted endpoints after 60 minutes of SCA	N/A
Scheduled Payments	GET /accounts/{Accountid}/scheduled-payments	"UK.HSBC.FailedEligibilityCheck "	401 Unauthorized	Account eligibility check failed	N/A
Product	GET /accounts/{Accountid}/product	N/A	403 Forbidden	PSU has revoked consent access on ASPSP dashboard or consent has expired	N/A
Product	GET /accounts/{Accountid}/product	N/A	403 Forbidden	1. TPP does not have a consent authorisation for the AccountId 2. Consent permission mismatch	N/A
Product	GET /accounts/{Accountid}/product	N/A	403 Forbidden	Third Party tries to access restricted endpoints after 60 minutes of SCA	N/A
Product	GET /accounts/{Accountid}/product	"UK.HSBC.FailedEligibilityCheck "	401 Unauthorized	Account eligibility check failed	N/A
Party	GET /accounts/{Accountid}/party	N/A	403 Forbidden	PSU has revoked consent access on ASPSP dashboard or consent has expired	N/A
Party	GET /accounts/{Accountid}/party	N/A	403 Forbidden	1. TPP does not have a consent authorisation for the AccountId 2. Consent permission mismatch	N/A
Party	GET /accounts/{Accountid}/party	N/A	403 Forbidden	Third Party tries to access restricted endpoints after 60 minutes of SCA	N/A
Party	GET /accounts/{Accountid}/party	"UK.HSBC.FailedEligibilityCheck "	401 Unauthorized	Account eligibility check failed	N/A
Statements	GET /accounts/{Accountid}/statements	"UK.OBIE.Field.InvalidDate" FromStatementDateTime toStatementDateTime	400 Bad Request	Input Data Validations - Invalid dates	DateTo must be after DateFrom DateFrom must be before DateTo
Statements	GET /accounts/{Accountid}/statements	"UK.OBIE.Field.InvalidDate" FromStatementDateTime toStatementDateTime	400 Bad Request	Input Data Validations - Invalid dates	Invalid field